Humana®

IMPORTANT NEWS: New Household Discount Requirements for Medicare Supplement Plans issued by Humana

Please be advised of upcoming changes to the household discount qualification requirements for Medicare Supplement (Med Supp) plans issued by Humana in select states.

What's Changing
Effective for applications signed April 23, 2026 and after, Humana will transition from the Enhanced Household Discount (EHHD) to the Household Discount (HHD) in the following states: Arizona (AZ), Arkansas (AR), Colorado (CO), Nevada (NV), Tennessee (TN), and West Virginia (WV).

New Qualification Criteria
To qualify for the household discount in the products and states listed below, applicants must reside with at least one other individual who is currently enrolled or enrolling in a Medicare Supplement plan issued by Humana.*

Affected Products and States Starting 4/23/2026

- **Humana Medicare Supplement Plans: AR, CO, NV, TN**
- **Humana Achieve Medicare Supplement Plans: AZ, AR, TN, WV**

Application Process
If an applicant qualifies for the household discount, please provide the enrolled or enrolling member's name and Medicare ID on the application when using either the Humana Enrollment Platform (HEP) tool or paper applications. Ensure that you use the new paper application version for all applications signed on or after April 23, 2026 or it will be denied, potentially delaying coverage. The HEP tool will reflect the new application form beginning April 23, 2026. Please be sure that the addresses for both the applicant and existing policyholder are an exact match to avoid any delays in the system.

Existing Policyholders
There is no impact to current members or future members with applications signed prior to April 23, 2026, and they will continue to qualify for the Enhanced Household Discount.

NOTE: There is no change to the percentage of the available discount.
For further information or questions, please contact your Humana representative.

*In the majority of states a household is defined as a condominium unit, a single-family home, or an apartment unit within an apartment complex. For specific information regarding the discount available in a state, please see the Outline of Coverage.