

Humana® Veteran Healthcare Resource List

CHAMPVA: Web Links and Phone Numbers

Benefits, General Phone Number and web links:

- Customer Service Number - 800.733.8387
- CHAMPVA general Information - www.va.gov/health-care/family-caregiver-benefits/champva/
- CHAMPVA Forms - www.va.gov/communitycare/pubs/forms.asp
- CHAMPVA & Medicare Fact Sheet - www.va.gov/COMMUNITYCARE/docs/pubfiles/factsheets/FactSheet_01-12.pdf

Prescription coverage links and phone numbers:

- Automated Prescription Refill Line - 888.370.1699

Prescription coverage/Meds by Mail (Maintenance Meds)

- East – 866.229.7389
- West – 888.385.0235

Meds by Mail - www.va.gov/COMMUNITYCARE/programs/dependents/pharmacy/meds_by_mail.asp

Pharmacy locator - www.optumrx.com/oe_vah/pharmacy-locator

TRICARE for Life Contractor/Wisconsin Physician Services (WPS)/Express Scripts

Wisconsin Physician Services (WPS):

- WPS Customer Service Number - 866.773.0404
- Main website - www.tricare4u.com/wps/portal/tdb/welcome!/ut/p/z1/04_Sj9CPyksy0xPLMnMz0vMAfIjo8ziAzw8zDwMLQx83E1czQwcXZ0tnAOcjS1CDEz1wwkpiAJKG-AAjgZA_VGEIBTkRhikOyoqAgADocvz/dz/d5/L2dBISEvz0FBIS9nQSEh/
- Reimbursement Form - www.esd.whs.mil/Portals/54/Documents/DD/forms/dd/dd2642.pdf

Express Scripts for TRICARE for Life (TFL) beneficiaries:

- TFL Express Scripts Customer Service Number - 877.363.1303
- General Info - <https://militaryrx.express-scripts.com/>
- Network Pharmacy Locator - <https://militaryrx.express-scripts.com/find-pharmacy>
- Formulary Search tool - <https://www.express-scripts.com/frontend/open-enrollment/tricare/fst/#/formularyPricing/home>

TRICARE East/Humana Military (Prior to Medicare):

- Customer Service Number - 800.444.5445
- <https://www.humanamilitary.com/>

TRICARE West/Health Net (Prior to Medicare):

- Customer Service Number - 844.866.9378
- <https://www.tricare-west.com/>



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VA Healthcare

VA Healthcare General Information:

- Eligibility and Application - <https://www.va.gov/health-care/eligibility/>
- VA health benefits hotline - 877-222-8387

VA Community Care

- Emergency Care (72 Hr. Notification) – 844.724.7842
- Urgent Care (Eligibility) – 800.698.2411, press 1, then option 3
- Community Care Provider Search - <https://www.va.gov/find-locations/>
- Community Care Resources - https://www.va.gov/communitycare/about_us/contacts.asp
- Other info found on website: Billing, Referrals/Authorizations, Appointment Scheduling, Care Coordination and much more

VA Pharmacy (My HealtheVet)

- Customer Service Number - 877.327.0022
- <https://www.myhealth.va.gov/mhv-portal-web/home>

Veterans Crisis Line

- 800.273.8255, then press 1 or text 838255
- <https://www.veteranscrisisline.net/get-help-now/military-crisis-line/>

National Veteran Service Officers (You do **not** have to be a member to use these services)

- <https://www.vfw.org/NVS> (VFW)
- <https://www.dav.org/veterans/NSOffices.aspx> (DAV)
- <http://amvetsnsf.org/nso/> (AMVETS)
- <https://www.legion.org/serviceofficers> (American Legion)
- <https://www.nacvso.org/> (National Association of County Veteran Service Officers)

